



Without a Net: Librarians Bridging the Digital Divide

Jessamyn C. West

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Millions of Americans "35 percent of adults" live without broadband access at home. Perhaps more surprising, as of late 2009, 22 percent of adults still did not use the Internet at all. New government initiatives and services mean that Internet access and understanding is no longer an optional skill. How can libraries help close the gap? This book offers an easy-to-read and understand guide to the complexities surrounding technology access and adoption, focused on the ways libraries can help close the digital divide. Teaching novice computer users, including seniors and individuals with disabilities such as low vision or motor skills, how to do what they want and need to do online is a formidable challenge for library staff. Part inspirational, part practical *Without a Net: Librarians Bridging the Digital Divide* is a summary of techniques, approaches, and skills that will help librarians meet this challenge. Jessamyn C. West's experience as a librarian, deeply immersed in technology culture yet living in rural America, makes her uniquely qualified to write this book. Taking a big-picture approach to the subject, she demystifies and simplifies tech training for the busy librarian, providing an easy-to-use handbook full of techniques that can be used with many different library populations. As an added bonus, she also examines the players in the library technology arena to offer firsthand reports on what works, what doesn't, and what's next. Discusses the digital divide and the library's role in bridging it Helps readers understand the problem, the challenges, and the players involved in resolving the digital divide Describes a "toolkit" of library resources needed to get started Provides proven techniques for improving technology instruction at the library

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